

Smartkidz Play and Learn Ltd is committed to providing a safe and secure environment for the children in our care. When we have visitors to our club, we need to ensure that this will not have a detrimental effect on the children's well-being or their self-directed activities, and that the person in question has a valid reason for visiting the club. Accordingly, when a visitor arrives at the club, we will follow the procedure set out below

- All visitors to the Club must sign in via E-Reception.
- The reason for visit will be recorded.
- The identity of the visitor will be checked.
- If staff require further reassurance of the identity of the visitor, they will phone the employing organisation of the visitor, e.g., Ofsted, Local Authority, Environmental Health Department, etc, for further confirmation. If this is not possible, staff will seek the advice of the Management team.
- Visitors will never be left alone or unsupervised with the children.
- If a visitor has no reason to be on the Club's premises staff will escort them from the premises.
- If the visitor refuses to leave, staff will call the police. In such an event an **Incident Record** will be completed, and the manager will be immediately notified.
- When a visitor leaves the premises, they must sign out via E-Reception.

This policy was adopted by: Smartkidz Play and Learn	Date: 21/02/2022
To be reviewed: 21/02/2023	Signed: 

Written in accordance with the Statutory Framework for the Early Years Foundation Stage (2024): Safeguarding and Welfare Requirements: Safety and suitability of premises, environment and equipment [3.73].